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Clicks Learnerships Apply Now

Description

The Clicks Learnership Program is a structured training initiative designed to provide participants with a comprehensive understanding of the retail environment, along with the opportunity to acquire practical skills and knowledge. As a Learnership Program Participant, you will undergo a combination of classroom-based learning and on-the-job training to develop your competencies and contribute to the success of the Clicks team.

Responsibilities

- **Classroom Training:** Attend and actively participate in theoretical training sessions conducted by experienced trainers. Learn about various aspects of the retail industry, including customer service, sales techniques, product knowledge, inventory management, and compliance with company policies and procedures.
- **On-the-Job Training:** Work alongside experienced store staff to gain practical exposure to the daily operations of a retail pharmacy. Receive hands-on training in areas such as merchandising, stock control, point-of-sale operations, and customer engagement.
- **Customer Service:** Interact with customers in a friendly and professional manner, assisting them with their inquiries, providing product recommendations, and ensuring a positive shopping experience.
- **Product Knowledge:** Develop a thorough understanding of the range of healthcare, beauty, and wellness products offered by Clicks. Stay updated on product features, benefits, and usage instructions to provide accurate information to customers.
- **Stock Management:** Assist with stock replenishment, stocktaking, and stock rotation activities to ensure optimal product availability on the shop floor. Learn to maintain accurate stock records and handle stock-related administrative tasks.
- **Compliance:** Adhere to Clicks' policies and procedures, including those related to health and safety, security, and cash handling. Comply with relevant legislation and industry regulations governing the retail pharmacy sector.
- **Teamwork:** Collaborate with colleagues and contribute to a positive work environment. Support fellow team members in delivering exceptional customer service and achieving store targets.
- **Self-Development:** Take responsibility for your own learning and growth by actively participating in training sessions, seeking feedback from mentors, and identifying areas for improvement. Embrace opportunities to enhance your skills and knowledge.

Qualifications

- Must be a South African citizen.
- Completed Matric/Grade 12 qualification.
- No formal work experience is required.
- Strong communication and interpersonal skills.

Hiring organization

Clicks

Employment Type

Intern

Duration of employment

3 Months

Industry

Retail

Job Location

Polokwane, Limpopo, South Africa, 0700, Polokwane, Limpopo, South Africa

Working Hours

09

Date posted

November 4, 2024

Valid through

07.06.2028

- Customer-focused with a passion for delivering excellent service.
- Eager to learn and develop new skills.
- Ability to work well within a team.
- Reliable, punctual, and committed to the program duration.

Job Benefits

- **Practical Work Experience:** The learnership program offers participants the opportunity to gain practical experience in a real-world retail environment. This experience can be valuable for future employment prospects and can enhance participants' resumes.
- **Comprehensive Training:** Participants receive a combination of classroom-based learning and on-the-job training, providing them with a well-rounded understanding of the retail industry. They have the opportunity to learn various skills, including customer service, sales techniques, stock management, and compliance with policies and procedures.
- **Professional Development:** The learnership program focuses on personal and professional growth. Participants can develop their communication, teamwork, and problem-solving skills, as well as their product knowledge and understanding of industry regulations.
- **Mentorship and Guidance:** Participants work alongside experienced store staff who serve as mentors, providing guidance and support throughout the program. Mentors can offer valuable insights, advice, and feedback to help participants excel in their roles.
- **Stipend:** Participants typically receive a monthly stipend to support their living expenses during the program. While the amount may vary, this stipend can be beneficial in covering basic needs and reducing financial burdens.
- **Networking Opportunities:** Participants have the chance to interact with various professionals within the retail industry. Building connections and relationships with colleagues and industry experts can be advantageous for future career opportunities.
- **Recognition and Certification:** Upon successful completion of the learnership program, participants may receive a certificate or recognition from Clicks. This can serve as proof of their acquired skills and can be beneficial when applying for future employment.
- **Potential Employment Opportunities:** While not guaranteed, some learnership participants may be considered for employment within the Clicks organization upon completion of the program. Demonstrating dedication, skills, and a strong work ethic during the learnership can increase the chances of being offered a job within the company.

Contacts

To apply for the Clicks Learnership Program, please visit the official Clicks website or follow the instructions provided in the advertised program announcement. The application process may include submitting an online application, attaching relevant documents such as your CV and academic qualifications, and potentially participating in interviews or assessments.